

Home Name:	Hope Street Terrace
Home Specific Emergency Preparedness Plan	
Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.	
Last Reviewed:	7/7/2026

	Assistance	
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation:	ADDRESS: 20 Hope Street S, Port Hope, Ontario L1A 2M8 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS Police-Fire-Ambulance
1	911 FIRST	Coordinates: RN on charge to Informe ED and MOC
2	On Call Manager	CALL: On Call Manager (519)240-0955
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual , the Binder is red and located on the Office manager Office
4	First On Scene	First on scene to pull specific incident policy and check list from the manual.
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Executive Director: Carolina Balmaceda 519-240-6178 Director of Care Nathan Delarosbil: 519-240-0843 On call Manager : 519-240-0955 Regional Manager Marva Griffiths: 289-980-0723 Clinical Consultant: Moises Ruiz 289-923-8596 Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Excellence Judy Plummer 647 539 3953 Public Health 905-885-8371 Medical Director Dr. Albert 905-435-7756 Hospital Northumberland Hills 905-372-6811 Public Health 905-885-8371
6	Other community agencies and health service providers	EXAMPLES 1. Nurse Practitioner 647-451-9027 2. CareRx 1-833-247-4316 3. Port Hope Police Department 905-885-8123 4. Port Hope Fire Department 905-885-4544 5. Public Health after hours 1-866-888-4577
	Hazards And Risk The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.	HIRA is Completed and Posted in the home (Yes or No): Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board Consultation with Resident and Family Council related to hazards and risks has taken place: Yes
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	Pandemic Plan has been educated and practiced August 2025. Code Red has been educated and practiced, Every Month with fire drills and table tops. Code White has been educated and practiced, May 2026 Code Black has been educated and practiced, April 2026 Code Blue has been educated and practiced June 2026 Code Brown has been educated and practiced, July 2026 Code Yellow has been educated and practiced, July 2026 Code Grey has been educated and practiced, June 09 2026 Code Green has been educated and practiced, January 16 2026 Code Purple has been educated and practiced, July 2026 Code Silver has been educated and practiced, July 2026 Code Orange has been educated and practiced, April 09, 2026
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder is Completed and reviewed Contingency Staffing Plan is Completed	Feb-26 1. CIS IS Completed Home Specific Emergency Plan has been review following an outbreak on March, 2026 1. Completed: May 2026 Most recent review: May 2026 1. Completed: Feb 17, 2026 Most recent review: Feb 17, 2026